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DECT 6.0 cordless telephone with  
BLUETOOTH® wireless technology



**vtech**

## Abridged user's manual

### Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

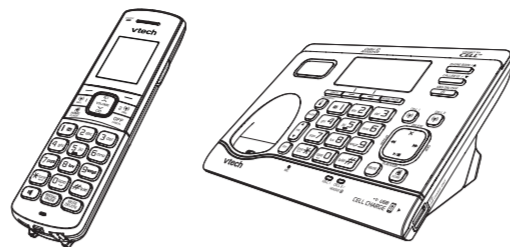
Please refer to the online Complete user's manual for a full set of installation and operation instructions at [www.vtechphones.com](http://www.vtechphones.com).



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

#### Parts checklist

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Handset  
(1 for DS6291-1)  
(2 for DS6291-2)  
(3 for DS6291-3)

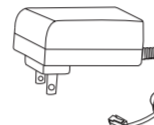
Telephone base



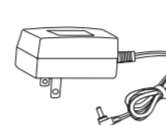
Charger  
(1 for DS6291-2)  
(2 for DS6291-3)



Telephone line cord



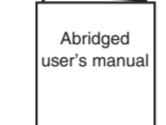
Telephone base adapter



Charger adapter  
(1 for DS6291-2)  
(2 for DS6291-3)



Battery  
(1 for DS6291-1)  
(2 for DS6291-2)  
(3 for DS6291-3)



Abridged user's manual

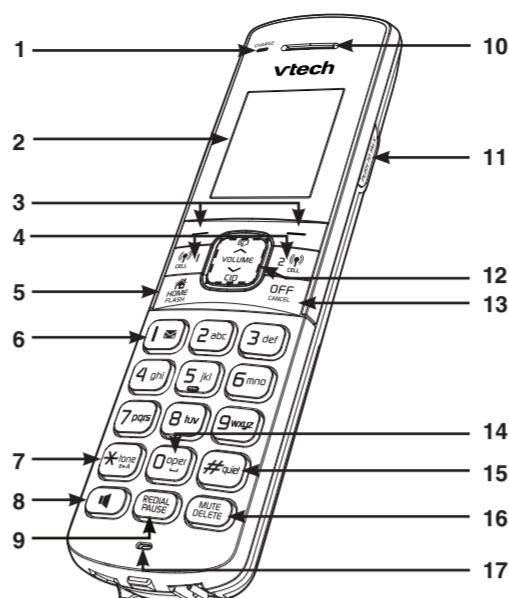


Quick start guide



Important Safety Instructions

#### Handset overview



1 – CHARGE light

2 – LCD display

3 – Right Soft key

- Press to select the menu item displayed above the key.
- While in a menu, press to select an item; or save an entry or setting.

Left Soft key

- Press to return to the previous menu.

4 – /CELL 1 and /CELL 2

- Make a cell call.
- Answer a home or cell call.
- Answer an incoming cell call when you hear a call waiting alert.
- Answer an incoming home call when you hear a call waiting alert.

5 – /HOME/FLASH

- Make a home call.
- Answer a home or cell call.
- Press to put the current call on hold when you receive an incoming call.
- Answer an incoming home call when you hear a call waiting alert.

6 – 1

- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

7 –

- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

8 –

- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset.

9 – REDIAL/PAUSE

- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

10 – Earpiece

11 – PUSH TO TALK

- Press to display the Push to talk (PTT) menu to begin a PTT call.
- Press and hold to begin a one-to-group PTT call.
- Press and hold while talking in a PTT call.

12 – VOLUME

- Review the directory when the phone is not in use.
- Increase the listening volume during a call or message playback.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

VOLUME

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call or message playback.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

13 – OFF/CANCEL

- Hang up a call.
- Silence the ringer temporarily while the handset is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

14 –

- Press to add a space when entering names.

15 –

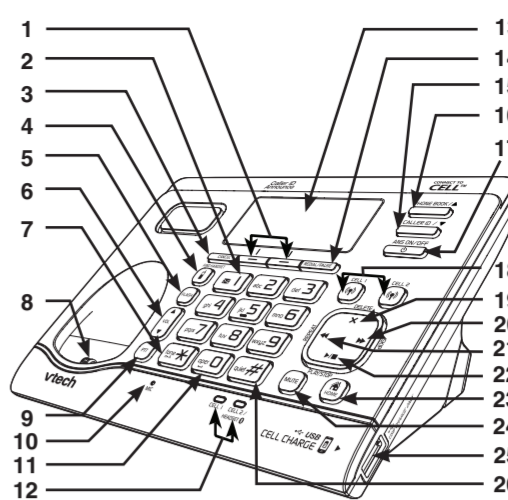
- Press and hold to enter quiet mode.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.

16 – MUTE/DELETE

- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Delete the playing message on the handset.
- Silence the ringer temporarily while the handset is ringing.

17 – Microphone

#### Telephone base overview



1 – Right Soft key

- Press to select the menu item displayed above the key.
- While in a menu, press to select an item; or save an entry or setting.

Left Soft key

- Press to return to the previous menu.

2 – 1

- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

3 – CANCEL

- Silence the ringer temporarily while the telephone base is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

4 –

- Press to page all system handsets.

5 – FLASH

- Press to put the current call on hold when you receive an incoming call.
- Answer an incoming home call when you hear a call waiting alert.

6 – /VOL

- Adjust the volume during a call or message playback.
- Adjust the telephone base ringer volume when the phone is not in use.

7 –

- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

8 – Charging pole

9 – PTT (Push to talk)

- Press to display the PTT menu to begin a PTT call.
- Press and hold to begin a one-to-group PTT call.
- Press and hold while talking in a PTT call.

10 – MIC (Microphone)

11 –

- Press to add a space when entering names.

12 – CELL 1 and CELL 2/HEADSET lights

- On when the telephone base is paired and connected with a Bluetooth device.
- Flash when the telephone base is in discoverable mode.

13 – LCD display

14 – REDIAL/PAUSE

- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

15 – CALLER ID /

- Review the caller ID log when the phone is not in use.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

16 – PHONEBOOK /

- Review the directory when the phone is not in use.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

17 – /ANS ON/OFF

- Turn the answering system on or off.

18 – /CELL 1 and /CELL 2

- Make a cell call.
- Answer a home or cell call.
- Answer an incoming cell call when you hear a call waiting alert.

19 – X/DELETE

- Delete digits or characters while using dialing keys.
- Delete the playing message.
- Press twice to delete all previously reviewed messages when the phone is not in use.

20 – /REPEAT

- Press to repeat a message.
- Press twice to play the previous message.

21 – /SKIP

- Skip to the next message.

22 – /PLAY/STOP

- Play messages.
- Stop playing messages.

23 – /HOME

- Make a home call.
- Answer a home or cell call.
- Hang up a home call.

24 – MUTE

- Mute the microphone during a call.
- Silence the ringer temporarily while the telephone base is ringing.

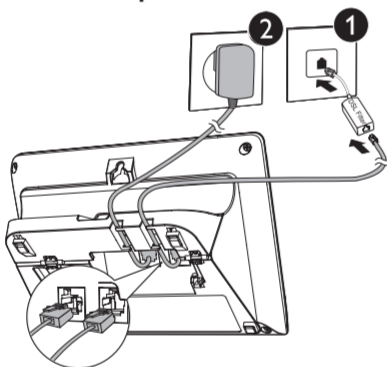
25 – USB port

- Connect and charge your cell phones.

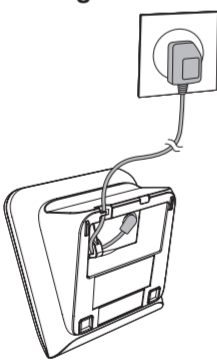
26 –

- Press and hold to enter quiet mode.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.

#### Connect the telephone base



#### Connect the charger

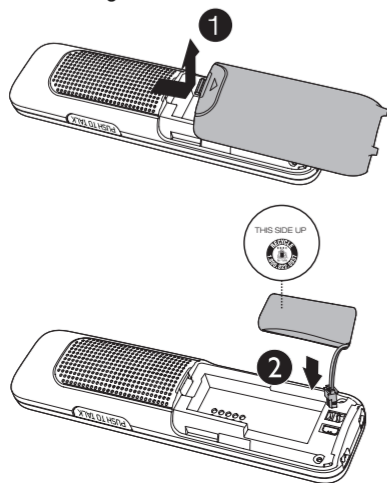


#### Install the battery

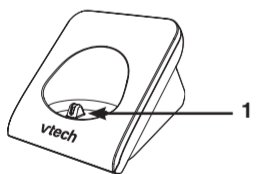
Install the battery as shown below.

NOTES

- Use only the supplied battery.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



#### Charger overview



1 – Charging pole

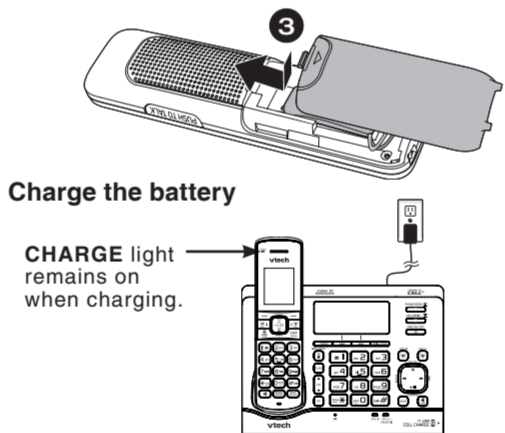
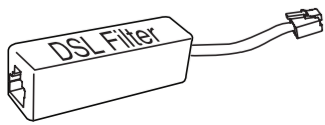
#### Connect

NOTES

- Use only the adapters provided.
- Even if you do not subscribe to any conventional telephone service, you can pair a Bluetooth enabled cell phone to your telephone base (see Bluetooth), and use the cell line alone without plugging in a telephone line cord.
- The adapters are intended for a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table, or cabinet outlet.

TIP

- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a **DSL filter** (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.



Once you have installed the battery, the battery indicators show the battery status (see the table below).

NOTES

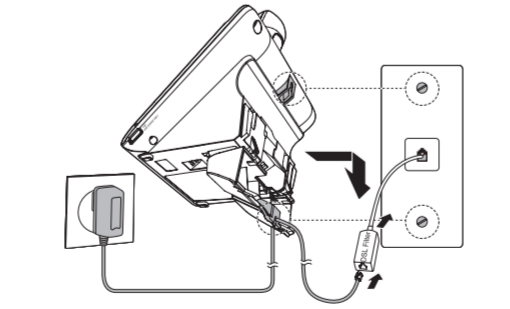
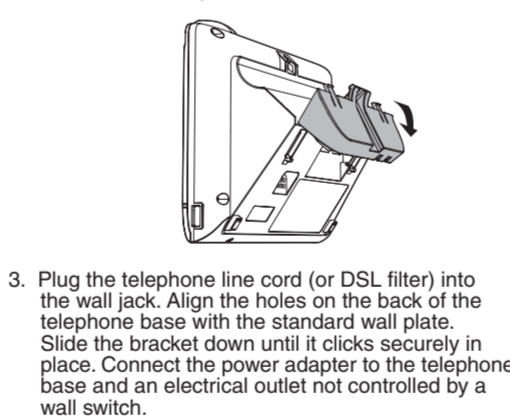
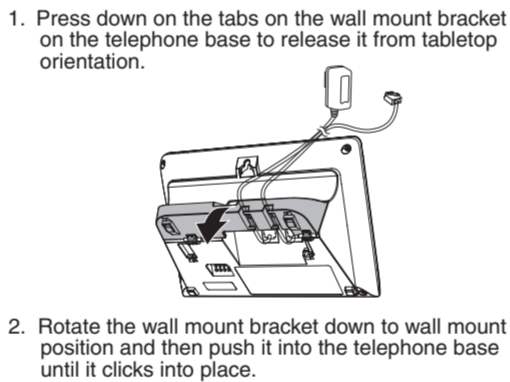
- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.

The following table summarizes the battery charge indicators and actions to take.

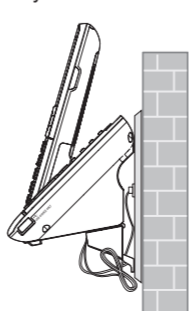
Battery indicators	Battery status	Action
The screen is blank, or shows <b>Place in charger</b> and	The battery has no charge or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows <b>Low battery</b> and	The battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows <b>HANDSET X</b> .	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

#### Tabletop to wall mount installation

The telephone comes ready for tabletop use. If you have already installed the telephone for tabletop use, unplug the telephone line cord from the telephone wall jack, and unplug the telephone base power adapter from the wall outlet before mounting your telephone on a wall. Follow the steps below to mount your telephone on a wall.



4. Slide the telephone base down until it clicks securely in place. Bundle the telephone line cord and power adapter cord neatly with twist ties if necessary.



#### Before use

After you install your telephone or power returns following a power outage, the handset or telephone will prompt you to set the date and time. If you choose to set up the date and time at a later stage, you can do it manually.

#### Set date and time

NOTE

- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

- Use the dialing keys (0-9) to enter the month, date, and year, and then press **NEXT**.
- Use the dialing keys (0-9) to enter the hour and minute.
- Scroll to choose **AM** or **PM**, and then press **SAVE** to save.

#### IMPORTANT:

Check for a dial tone by pressing /HOME. If you hear a dial tone, the installation is successful.

#### If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

#### Operating range

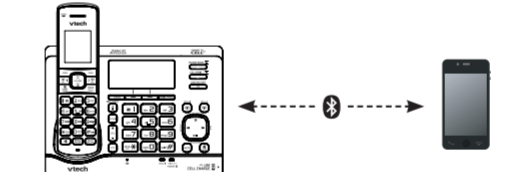
This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range OR no power at base** and **Put HS on base to power base** alternately.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press /HOME, /CELL 1, or /CELL 2. Move closer to the telephone base, and then press /HOME, /CELL 1, or /CELL 2 to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

#### Bluetooth

To use a Bluetooth enabled cell phone or headset with your **DS6291**, you must first pair and connect your Bluetooth cell phone or headset with the telephone base.



Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, place your Bluetooth cell phone closer to the telephone base to maintain sufficient signal strength.

NOTE

For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

#### Pair and connect your Bluetooth enabled cell phone

- Press **MENU** on the telephone base when idle.
- Press **CALLER ID / or PHONEBOOK /**  to scroll to **Bluetooth**, and then press **SELECT**.
- Press **SELECT** to choose **Add device**.
- Press **SELECT** to choose **Add cellular**.
- Disconnect your cell phone from any Bluetooth device, and then press **NEXT**.
- Place your cell phone next to the telephone base, and then press **NEXT**.
- Turn on the Bluetooth feature of your cell phone and search for or add new devices. Once your cell phone finds **VTech DS6291**, press the appropriate key on your cell phone to continue the pairing process.
  - Enter the PIN of your cell phone if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your cell phone), and then press **SELECT**.

When the cell phone is connected to the telephone base, the corresponding status icon () or () displays when idle. The corresponding device light (**CELL 1** or **CELL 2/HEADSET** ) turns on.

If the pairing fails, turn off the Bluetooth feature on your cell phone. Then repeat the steps above to pair and connect again. In some cases, it may take you a few attempts to complete the pairing process.

#### Pair and connect your Bluetooth enabled headset

- Press **MENU** on the telephone base when idle.
- Press **CALLER ID / or PHONEBOOK /**  to scroll to **Bluetooth**, and then press **SELECT**.
- Press **SELECT** to choose **Add device**.
- Press **CALLER ID / or PHONEBOOK /**  to scroll to **Add headset**, and then press **SELECT**.
- Disconnect your headset from any Bluetooth device, and then press **NEXT**.
- Set your headset to discoverable mode, and then press **NEXT**.
  - Scroll to highlight your headset if necessary, and then press **SELECT**.
  - Enter the PIN of your headset if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset), and then press **SELECT**.

When the headset is successfully paired and connected to the telephone base, the icon displays. The **CELL 2/HEADSET**  light turns on.

#### VTech Connect to Cell™ application

This application helps you integrate your Android phones with your **DS6291**. For more information and application download, scan the QR code on the right, or go to [http://www.vtechphones.com/app\\_connect\\_to\\_cell](http://www.vtechphones.com/app_connect_to_cell).



#### Download contacts from your Bluetooth cell phone

- Press **MENU** on the telephone base when idle.
- Scroll to **Bluetooth**, and then press **SELECT**.
- Scroll to **Download dir**, and then press **SELECT**.
- Scroll to choose among **Phone memory**, **SIM card only**, or **Phone and SIM**, and then press **SELECT**.
  - If you have downloaded contacts before, press **NEXT** to start downloading.
- Press **OK** to exit when the download is completed.

NOTES

- For certain cell phones, you may need to press a key on your cell phone to confirm the directory download.
- The performance of directory download feature depends on the compatibility of your Bluetooth cell phone. Refer to the user's manual of your cell phone for more information about how that device uses Bluetooth connectivity.
- Certain cell phones do not support SIM card download. If this is the case, transfer the contacts from your SIM card to your cell phone memory first. Then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.

For Android cell phones, you may also download your cell phone contacts to your **DS6291** via the VTech Contact Share application. Scan the QR code on the right, or go to [www.vtechphones.com/apps/contact\\_share](http://www.vtechphones.com/apps/contact_share) for application download.



#### Using the menu

- Press **MENU** on the handset or telephone base when idle.
- Press or on the telephone base to scroll until the screen displays the desired feature menu.
- Press **SELECT** to enter that menu.
- To return to the previous menu, press **CANCEL**.
- To return to idle mode, press and hold **CANCEL**.

#### Telephone settings

Default settings are indicated by asterisks (\*).

Settings menu	Description	Options
LCD language	Set the screen display language.	English* Français Español
Voicemail #	Save the speed dial voicemail number to 1	Voicemail # _
Clear voicemail	Turn off the voicemail indicators (see the note below).	Reset Voicemail indication?
Key tone	Turn an audible beep on or off whenever a key is pressed.	1; 2*; 3; Off
CID time sync	Turn the CID time sync feature on or off. (see the note below).	On* Off
Dial mode	Set the telephone to be touch-tone or pulse dialing.	Touch-tone* Pulse

NOTES

- Use the **Clear voicemail** feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. The **Clear voicemail** feature only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators.
- When the **CID time sync** feature is on, the day, month, and time are set automatically with each incoming call if you subscribed to caller ID service.

The following are some of the telephone features you may wish to set.

#### Ringer volume (handset)

You can adjust the handset ringer volume level, or turn the ringer off.

- Press **MENU** on the handset when idle.
- Scroll to **Ringers**, and then press **SELECT**.
- Press **SELECT** to select **Ringer volume**.
- Scroll to adjust the volume, and then press **SET** to save.

NOTE

If the handset ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

#### Ringer volume (telephone base)

You can adjust the base ringer volume level when idle by pressing **▲VOL/▼**.

#### Ringer tone

You can choose from different ringer tones.

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Ringers**, and then press **SELECT**.
- Scroll to **Ringer tone**, and then press **SELECT**.
- Scroll to choose **All lines, Home, Cell 1, or Cell 2**, and then press **SELECT**.
- Scroll to sample each ringer tone, and then press **SELECT** to save.

NOTE

If you turn off the ringer volume, you will not hear ringer tone samples.

#### Set date and time

NOTE

- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Set date/time**, and then press **SELECT**.
- Use the dialing keys **(0-9)** to enter the month, date, and year, and then press **NEXT**.
- Use the dialing keys **(0-9)** to enter the hour and minute.
- Scroll to choose **AM** or **PM**, and then press **SAVE** to save.

#### Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) and call screening are muted. When you turn on the quiet mode, the answering system turns on automatically.

Method to retrieve messages	When you received new messages, <b>QO</b> displays on both the handset and telephone base, <b>XX New msgs</b> displays on the handset, and <b>XX New messages</b> displays on the telephone base.	When you received new messages, the handset displays <b>and New voicemail</b> .
	To retrieve messages, usually there are two ways: <ul style="list-style-type: none"><li>Press a button on the telephone base; or</li><li>Access remotely with an access code.</li></ul>	To retrieve messages, you need an access number and/or a passcode provided by your telephone service provider.

### Set your built-in answering system

Your answering system has various features, read below for the basic settings.

Default settings are indicated by asterisks (\*).

Menu	Description	Options
Announcement	Play, record, or reset the announcement for incoming calls.	Record annnc; Play annnc; Reset annnc
Delete all old	Delete all old (reviewed) messages.	N/A
Record memo	Record a memo as reminders for yourself or others using the answering system.	N/A
Answnr ON/OFF	Turn on or off the answering system.	On* Off
Ans sys setup	Change the settings of call screening, number of rings, remote code, message alert alone, or recording time.	
Call screening	Set whether you hear the callers while they are leaving messages to you.	On* Off
# of rings	Set the number of times the telephone rings before the answering system answers.	6; 5; 4*, 3; 2; Toll saver;
Remote code	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	19*
Msg alert tone	Set to alert you when you have new messages.	On Off*
Recording time	Set the length of message recording time that a caller can leave.	3 minutes* 2 minutes 1 minute

#### Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

- Press **and hold #quiet** on the handset or telephone base when idle.
- Use the dialing keys **(0-9)** to enter the duration, and then press **SELECT** to save.

NOTE

To turn off the quiet mode, **press and hold #quiet** on the handset or telephone base when idle.

#### Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset speaks *"Call from..."* and the name of the caller based on the phonebook or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced.

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Annc Caller ID**, and then press **SELECT**.
- Scroll to choose **On** or **Off**, and then press **SELECT** to save.

NOTES

- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- When there are up to five handsets registered, the telephone system supports caller ID announce for all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.

### Telephone operation

#### Make a home call

- Press **▲/HOME** or **■**, and then dial the telephone number.

#### -OR-

- Enter the telephone number on the handset or base, and then press **▲/HOME** or **■** to dial.

#### Make a cell call

- Press **📶/CELL 1** or **📶/CELL 2** on the handset or base. Enter the telephone number, and then press **DIAL** to dial.

#### -OR-

- Enter the telephone number on the handset or base, and then press **📶/CELL 1** or **📶/CELL 2** to dial.

NOTE

After first pressing **📶/CELL 1** or **📶/CELL 2**, you may need to choose a cell device. Scroll to select the desired cell device when necessary, and

then press **SELECT**. While using the cell line, place your cell phone closer to the base, and make sure that there are no physical obstacles between the base and the cell phone, such as large furniture or thick walls.

#### Answer a home/cell call

- Press **▲/HOME**, **📶/CELL 1**, **📶/CELL 2**, **■**, or any dialing key.

#### End a home/cell call

- Press **OFF** on the handset, or put the handset to the base or charger.

#### -OR-

- Press **▲/HOME**, **📶/CELL 1**, or **📶/CELL 2** on the base.

#### Conference calls

When you have calls established on the home and/or cell lines, you can create a 3-way conference.

#### To conference home and/or cell calls:

- Press **OPTION** on the handset or telephone base during a call.
- Scroll to **Conference**, and then press **SELECT**. The conferencing devices' screens display **Conf**.

#### To select an option during a conference:

- Press **OPTION** on the handset or base.
- Scroll to **End Home line, End Cell 1 line, End Cell 2 line, Equalizer, Caller ID log, or Directory**, and then press **SELECT**.

#### To end conference:

- Press **OFF** on the handset, or put the handset to the telephone base or charger.

#### -OR-

- Press **▲/HOME**, **📶/CELL 1**, or **📶/CELL 2** on the telephone base.

#### Handset speakerphone

- During a call, press **■** on the handset to switch between speakerphone and normal handset use.

#### Volume

- During a call, press **↘/VOLUME/↗** on the handset or **▲/VOL/▼** on the telephone base to adjust the listening volume.

NOTE

The volume settings of handset earpiece, handset speakerphone, and base speakerphone are independent.

#### Mute

The mute function allows you to hear the other party but the other party cannot hear you.

- During a call, press **MUTE** on the handset or telephone base. The screen displays **Muted**.
- Press **MUTE** again to resume the conversation. The screen displays **Microphone ON**.

- Press **▲/HOME**, **📶/CELL 1**, or **📶/CELL 2** to call back the caller if the message contains caller ID information. The telephone base screen displays **Call back?** with the caller ID information.
  - Press **CALL** to call back the caller.
  - Press **BACK** to restart the message playback.

#### Delete all old messages at the telephone base

Press **X/DELETE** twice when the phone is not in use.

#### Call intercept

If you want to talk to the person whose message is being recorded, press **▲/HOME** or **■**.

### Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

### Retrieve voicemail from telephone service

#### Retrieve voicemail

When you received a voicemail, the handset displays **✉** and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

### Expand your telephone system

#### Add and register a handset

You can add new cordless handsets, DECT 6.0 cordless headsets or speakerphones to your telephone system (purchased separately). Visit **www.vtechphones.com** for a list of compatible devices. Your telephone system supports a maximum of 12 devices.

#### Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.

#### Call waiting on the home line:

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** to switch back and forth between calls.

#### Call waiting on the cell line:

- Press **📶/CELL 1** or **📶/CELL 2**, to put the current call on hold and take the new call.
- Press **📶/CELL 1** or **📶/CELL 2** to switch back and forth between calls.

#### Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings normally at the preset volume.

- Press **MUTE, MUTE, CANCEL**, or **#quiet** on the handset or telephone base. The screen displays **✱**.

#### Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to tone dialing temporarily during a call.

- During a call, press **✱tone**.
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

#### Find handset

Use this feature to find all system handsets.

#### To start paging:

- Press **🔍/FIND HANDSET** on the base. All idle handsets ring and display **\*\* Paging \*\***.

#### To mute paging:

- Press **MUTE, MUTE, CANCEL**, or **#quiet** on the handset.

#### To end paging:

- Press **🔍/FIND HANDSET** or **STOP** on the base.
- OR-
- Press **▲/HOME**, **📶/CELL 1**, **📶/CELL 2**, **■**, or any dialing key on the handset.

NOTE

Do not **press and hold 🔍/FIND HANDSET** for more than four seconds. It may lead to handset deregistration.

#### Redial list

The base and each handset store the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

#### To review and dial a number from the redial list:

- Press **REDIAL** on the handset or telephone base when idle.
- Scroll or press **REDIAL** repeatedly until the desired entry displays.
- Press **▲/HOME**, **📶/CELL 1**, **📶/CELL 2**, or **■** to dial.

#### To delete a redial entry:

When the desired redial entry displays, press **DELETE**.

#### Join a call in progress

You can use up to four system handsets at a time on a home line call. You can buy additional expansion handsets for this telephone base. You can register up to 12 handsets to the telephone base.

- When a device is on a home call, press **▲/HOME** or **■** on another device to join the call.
- Press **OFF** on the handset or **▲/HOME** on the base to exit the call. The call continues until all devices hang up.

#### Push-to-talk (PTT)

You can directly broadcast messages from one device to the speakerphone of one or multiple devices.

#### To start a PTT communication:

- Press **PUSH TO TALK** on the handset or **PTT** on the base when idle.
- Scroll to a desired device or **Group**, and then press **SELECT**.

NOTES

- Only one device can talk at a time.
- Press and hold **PUSH TO TALK** while you are talking. Release **PUSH TO TALK** to let the other party respond.

#### Intercom

Use the intercom features for conversations between two devices.

- Press **MENU** on then handset or telephone base when idle.
- Scroll to **Intercom**, and then press **SELECT**. Use the dialing keys to enter a destination device number.
- To answer the intercom call, press **▲/HOME**, **📶/CELL 1**, **📶/CELL 2**, **■**, or any dialing key on the destination device.
- To end the intercom call, press **END**.

#### Transfer a call

While on an outside call, you can use the intercom feature to transfer the call from one handset to another.

#### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

### Storage

When you are not going to use the handset for some time, remove the rechargeable battery from the handset. Store the handset, the charger and the adapter in a cool and dry place.

### Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, contact customer service by visiting our website at **www.vtechphones.com** or calling **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
	Make sure the handset has registered to the telephone base.
The display shows <b>No home line</b> . I cannot get a dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord.  If changing telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.  You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.
I cannot add and connect my cell phone or headset to the telephone base.	Make sure you have cellular coverage and the Bluetooth function of your cell phone or headset is turned on. See the user's manual of your cell phone or headset for more information.  Make sure that the telephone base is in discoverable mode.  Carefully follow the pairing instructions in this manual. Make sure that your Bluetooth cell phone or headset is not connected to any other Bluetooth device, and is connected to the telephone base and active on the device list.  Turn off your cell phone or headset, and then turn it on again.

- Press **OPTION** on the handset or telephone base during a call.
- Scroll to **Intercom**, and then press **SELECT**. Use the dialing keys to enter a destination device number. The current call is put on hold.
- To answer the intercom call, press **▲/HOME**, **📶/CELL**, **📶/CELL 2**, **■**, or any dialing key on the destination handset. You can now have a private conversation before transferring the call.
- To transfer the call, press **OPTION** on the initiating device, and then press **SELECT** to select **Transfer**.

#### Answer an incoming call during an intercom call

If you receive an incoming call during an intercom call, there is an alert tone.

- To answer a home call, press **▲/HOME**. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press **BACK** and then **END**. The intercom call ends and the telephone continues to ring.
- To answer a cell call, press **BACK** and then **END** to end the intercom call. The telephone continues to ring. Then press **📶/CELL**.

### Directory

The home directory stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded directories stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

#### To add a directory entry:

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Directory** then press **SELECT**.
- Press **OPTION** to select **Home**.
- Press **SELECT** to choose **Add contact**.
- Use the dialing keys to enter the number (up to 30 digits), and then press **NEXT**.
- Scroll to select **Home, Cell, Work, or Other**, and then press **NEXT**.
- Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
- Press **SAVE** to save.

While entering numbers and names, you can:

- Press **DELETE** to erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.

- Scroll to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering phone numbers only).
- Press **0** to add a space (for entering names only).
- Press **✱tone** to add **✱** or **#** to add **#** (for entering phone numbers only).

#### To review and dial from the directory:

Entries are sorted alphabetically.

- Press **🔍** or **PHONEBOOK** when idle.
- Scroll to the desired directory, and then press **REVIEW**.
- Scroll to browse through the directory, or use the dialing keys to start a name search (you can enter up to 3 characters for the search).
- When the desired entry appears, press **▲/HOME**, **📶/CELL 1**, **📶/CELL 2**, or **■** to dial.

#### To edit a directory entry:

- When the desired entry displays, press **EDIT**.
- Use the dialing keys to edit the number, and then press **NEXT**.
- Scroll to select **Home, Cell, Work, or Other**, and then press **NEXT**.
- Use the dialing keys to edit the name, and then press **SAVE** to save.

#### To delete a directory entry:

- When the desired entry displays, press **DELETE**.
- When the screen displays **Delete contact?**, press **YES** to confirm delete.

### Caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

#### Caller ID log

The caller ID log stores up to 50 entries. If you answer a call before the caller information appears, it will not be saved in the caller ID log.

- The screens display **XX Missed calls** when there are calls that have not been reviewed in the caller ID log.
- If you want to erase the missed call indicator, **press and hold CANCEL** or press **CID** when idle.

#### To review and dial a number in the caller ID log:

- Press **CID** or **CALLER ID** when idle.
- Scroll to browse through the caller ID log. When the desired entry appears:

- Press **#** repeatedly to show different dialing options.
  - Press **1** repeatedly if you need to add or remove **1** in front of the phone number.
- Press **▲/HOME**, **📶/CELL 1**, or **📶/CELL 2** to dial the displayed number.

#### To save a caller ID log entry to the directory:

- When the desired caller ID log entry displays, press **SAVE**.
- Use the dialing keys and **BACKSP** to edit the number, and then press **NEXT**.
- Scroll to select **Home, Cell, Work, or Other**, and then press **NEXT**.
- Use the dialing keys to edit the name, and then press **SAVE** to save.

#### To delete a caller ID log entry:

- When the desired caller ID log entry displays, press **DELETE**.

#### To delete all caller ID log entries:

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Caller ID log** and then press **SELECT**.
- Scroll to **Del all calls** and then press **SELECT**.
- When the screen displays **Delete all calls?**, press **YES** to confirm delete.

### About answering system and voicemail

For message recording, your telephone has a built-in answering system, and it also support voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are as follows:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service.
	Your messages will not be deleted automatically. You have to delete your messages manually.	Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.

responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on